



## UPDATE ON COVID-19 BANKING SERVICES – LOBBIES OPEN

We have opened our lobbies. Enhancements have been put in place for the safety of our Customers and Employees these include:

- **Sneeze Guards** – Sneeze Guards or “Personal Barriers” will be in place at our teller stations, and some service desks.
- **Stanchions** – Or “line barriers” will be in place, along with clear floor markers to aid in social distancing while waiting for services.
- **PPE** – Our front-line staff will be utilizing Personal Protective Equipment, including gloves and face masks.
- **Physical Distancing** – When possible please keep a minimum distance of 6ft. from other patrons and employees. Our drive-thru is an option for anyone who wants to avoid person-to-person contact.
- **Online Services** – When possible please utilize online banking services like our mobile app “Touch Banking” and Online Bill Pay.
- **Hours of Operation** – Our lobby hours are 9:AM to 5:PM, our **drive-thru hours have been updated to 8:AM to 6:PM\***.

**Updates** – Additional clarification on these measures will be provided.

Our primary concern is the wellbeing of our staff and customers. If you have any questions or concerns, please give us a call in Big Timber at 932-5311, in Harlowton at 632-4373 or email us at [info@ctznsbank.com](mailto:info@ctznsbank.com)

**\* Subject to change, due to evolving circumstances.**

FOR MORE INFORMATION CONTACT: [INFO@CTZNSBANK.COM](mailto:INFO@CTZNSBANK.COM)